



Discussion Forum

The comments and opinions expressed herein do not necessarily reflect those of the Retirement Village Residents Association (RVRA) or its Members.

Village Electricity Invoice:

Upon entry to the village, we signed an agreement to purchase from and pay for electricity supply to the Village Operator. The electricity supply is via an embedded network. We were advised that the operator contracts a third party to read meters and provide billing services. We received an invoice with the Village logo and ABN etc but payment details only for the contracted third party. We wish to pay the account to the Village Operator as per our signed agreement however the meter reader/billing contractor insists that we must pay them which is contrary to our signed agreement. Any advice will be most welcome.

baffled bob

12 January 2012
